

Yolanda M. Jackson, Esq.

San Francisco - Las Vegas



Yolanda M. Jackson, Esq.

Education & Mediation Training

- Mediation Training -UC Berkeley (Cert.)
- Arbitrator Training- Ron Kelly (Cert.)
- Fee Arbitrator - CA State Bar (Cert.)
- Mediation Training- EEOC, San Francisco
- Over 200 hours of various universities and state and national bar association training.
- JD, Empire School of Law
- BS, University of California Los Angeles

Professional Experience

Yolanda M. Jackson, Esq. is a skilled mediator, arbitrator, litigator and dispute resolution expert. Ms. Jackson has extensive experience in complex and multi-party case dispute resolution as a party, carrier representative and neutral. She has been involved in resolving thousands of disputes. She has literally been in every seat at the mediation table. Yolanda Jackson has over 20 years experience as a litigator, mediator, arbitrator and in insurance claims handling and resolution, claims litigation cost containment and litigation management.



Ms. Jackson acts as a Facilitator in the Louisiana Recovery & Rebuilding Conference (Katrina) – AmericaSpeaks; Citizens’ Health Care Community Meeting (Los Angeles)-AmericaSpeaks; SFListens Town Hall Meeting - City of San Francisco. She served as an instructor at the University of California - Hastings College of the Law on Negotiations/Settlement – 2006.

Prior to establishing her ADR practice, Ms. Jackson was a litigator with Fireman’s Fund Insurance Company and with the San Francisco law firm of Long & Levitt. In these capacities, she was involved in evaluating and resolving over 2,000 matters.

Ms. Jackson is frequently called upon to speak and train nationally, on topics such as “mediating cases with insurance adjusters,” diversity, employment case mediations and “creating ADR programs internally/externally”, to name a few.

Representative Cases

- Employment
- Construction Defect
- Environmental
- Personal Injury
- Insurance Coverage
- Business Disputes
- Property Damage
- Insurance Bad Faith
- Real Estate

ADR Panel Membership

- Equal Employment Opportunity Commission (EEOC) - Pro Bono Panel
- Resolute Systems, Inc. - Arbitrator and Mediator
- National Arbitration Forum - Arbitrator and Mediator

Continued



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- San Francisco Superior Court - Early Mediation Program Panel
- Contra Costa Superior Court - ADR Program
- State Bar of California - Fee Arbitrator
- Alameda County Bar Association - Mediator Panel
- Solano County Superior Court - Mediation Panel and Arbitration Panel
- Marin County Superior Court Settlement Conference Panel
- Office of Citizens Complaints Mediation Panel (Bar Association of San Francisco)
- Bar Association of San Francisco - Volunteer Mediation Panel and Early Settlement Program Panel
- Sonoma County Bar Association - Mediation Arbitration Referral Service
- U.S. District Court – San Francisco – Mediator Panel
- Courts of Appeal -
- First Appellate District - Mediator Panel
- Second Appellate District - Settlement Conference Program Panel
- Third Appellate District - Mediator Panel

Memberships - Professional Organizations & Committees

- California State Bar Committee on Ethnic Minority Relations - Committee Member - appointed by the Board of Governors
- California Association of Black Lawyers - General Counsel, Board of Directors & Installation Gala Chair
- California State Bar - Exam Grader - appointed
- American Bar Association - Dispute Resolution Section Diversity Committee Appointed Member
- Alameda County Bar Association - Dispute Resolution Executive Committee- Vice Chair
- Alameda County Bar Association - Labor & Employment Executive Committee - Membership Co-Chair
- American Bar Association - Dispute Resolution Section - Corporate Advocacy Committee Appointed Member
- Marin County Bar Association - Diversity Committee Member
- Charles Houston Bar Association - Past V.P. & Board of Directors
- American Trial Lawyers Association - past member
- National Bar Association - Annual Convention Committee member - 2002
- Association of Corporate Counsel - member
- Defense Research Institute - member
- Association of Conflict Resolution - member
- Bar Association of San Francisco - member; and Homeless Shelter Arbitrator

To schedule a case with Yolanda Jackson, call Angela Barsch @ 702-443-2410, ext. 121 or e-mail barscham@resolutesystems.com

Resolute Systems, LLC



MEDIATION, ARBITRATION & ADR CONSULTING

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